

**Course C31**  
**Expert Reviews - For Experts**  
2 units

*Instructor:* Rolf Molich – DialogDesign

*Benefits:*

Expert reviews, such as heuristic evaluations and other design inspections, are the second most widely used usability method. Nonetheless, they're often conducted with poor or unsystematic methodology and thus don't always live up to their full potential. This course teaches proven methods for conducting and reporting expert reviews of a user interface design.

*Origins:*

This course is new for CHI 2007. It is based on the instructor's popular course "Expert Reviews - For Experts", which has been highly rated by more than 200 attendees at Nielsen-Norman Group conferences.

*Features:*

- \* A survey of expert review techniques and resources.
- \* Two practical exercises in expert reviews. Match your review skills with your peers and learn from them.

*Intended Audience:*

Usability professionals who have usability testing experience and who have conducted some expert reviews. Although this course is not intended as an introduction to expert reviews, past participants with no expert review experience have rated it highly.

*Presentation Style:*

- \* The instructor presents a survey of commonly used expert review techniques and discusses their strengths and weaknesses.
- \* Participants review a seemingly simple screen.
- \* Participants do an expert review of a dialog and build consensus with their peers.

*Instructor's Background:*

Rolf Molich owns and manages DialogDesign, a small Danish usability consultancy. Rolf coordinated the Comparative Usability Evaluation (CUE) studies where more than 65 professional usability teams tested or reviewed the same applications. Rolf has is the co-inventor of the heuristic inspection method (with Jakob Nielsen).

[www.DialogDesign.dk/CHI2007.html](http://www.DialogDesign.dk/CHI2007.html)

Provides additional information about all courses offered by DialogDesign at the CHI 2007 conference. You can find the detailed proposals, sample slides and sample exercises.